



**Welcome Back! We appreciate your cooperation as we reopen to small audiences with safety as our #1 priority.**

## **2021 Audience Guidelines**

### **Requirements for all attendees:**

- Wear a face mask that covers your nose and mouth at all times. **No exceptions. Patrons who cannot or are unwilling to wear a mask will not be allowed entry.**
- Maintain safe physical distancing (6 feet or more)
- Stay at home if you display any COVID-19 symptoms: fever, chills, cough, shortness of breath, a new sore throat, new muscle aches, new headache, new loss of smell or taste.
- Stay at home if you suspect you have been exposed to COVID-19 in the last 14 days.
- If you present any COVID-19 symptoms within 14 days of having been at the Paramount, notify us at 320-259-5463 or [boxoffice@paramountarts.org](mailto:boxoffice@paramountarts.org).

### **Ticketing:**

Tickets will be sent by email. Guests will be asked to show either their paper ticket (printed at home) or e-ticket (on a mobile device) to a staff member or usher upon entry to the theatre. If event is NOT ticketed, guests will be asked to sign-in upon entrance to the facility.

### **Arrival Times:**

Guests will be given an arrival time "window," to minimize the number of people arriving at the same time. This arrival time will be included on the email from the Paramount Box Office a day or two prior to your event. When you arrive, please be aware of other guests that may be waiting to enter and maintain physical distancing of at least 6 feet. Once inside the theatre, please make your way to one of our concessions areas or go directly to your seat.

### **Seating:**

Tickets will be assigned seats in groups of no more than 4, depending on your order and who is in your group. Only members of the same household or Covid-safe pod may be seated together. Once seated, guests are asked to remain in their designated seat for the duration of the performance. At the end of the program, guests will be released from the theatre by row, directed by Paramount staff or ushers. Please remain in your seat until your row is dismissed.

**Restrooms:**

Restrooms are located in the main lobby. Paramount staff will be on hand to monitor restroom occupancy to maintain distancing.

**Concessions:**

Concessions will be available pre-show only. Please leave your mask on and wait until you get to your seat to enjoy your concession items. Masks must be worn at all times unless enjoying concessions in your seat.

**Parking:**

Parking in the City of St. Cloud/Paramount ramp is available every day of the week. It is free to park after 6pm Monday through Friday and all day Saturday and Sunday. **NEW:** Daily parking is \$1.00 per hour. **Prepayment is required** at a pay station or through the [ParkMobile app](#) . There is a pay station located on the ground level of the parking ramp stairwell and also on 1<sup>st</sup> Street North, near the entrance to the ramp. There are also a number of metered parking spots on surrounding streets. Allow extra time for parking, use of restrooms and purchasing concessions.

**Questions?**

Call our Box Office at 320-259-5463 or email us at [boxoffice@paramountarts.org](mailto:boxoffice@paramountarts.org).

Thank you for your cooperation. We look forward to seeing you soon!

Paramount Center for the Arts

Management