FAQs related to COVID-19 cancelations and postponements

How long have shows and classes been canceled or postponed?
As of May 29th, all in-person performances and classes have been canceled or postponed through August 31st. We will update our website and social media as the situation evolves.

How will I know if an event I have tickets for or am registered for has been canceled/postponed?
Our box office is working as quickly as they can to notify patrons if an event has been canceled/postponed. We appreciate your patience as we work through hundreds of patron orders.

What happens to my tickets or class registration fee if a show is canceled or postponed?
When the box office notifies patrons that a performance, class or other event has been canceled/postponed, they will communicate what the options are for each specific event. For most events, the options will be:

1. Retain your tickets/registration for a rescheduled performance/class
2. Donate the price of your tickets/registration to the Paramount
3. Request a refund

What can I do if I would prefer not to attend a performance that I have tickets for that has not been canceled or postponed?
If a performance or class has not been canceled or postponed, the following options are available:

1. Retain your tickets/registration until the date of the event gets closer. At this time, it is hard to say how long shows and classes will be postponed. We will notify patrons as soon as possible if an event has been canceled/postponed.
2. Turn your tickets into a donation. Contact our box office at 320-259-5463 or boxoffice@paramountarts.org.
3. Give your tickets to a friend.

*Refunds are not available for shows or classes that have not been canceled or postponed.*
What can I do to help support the Paramount and our arts community at this time?

The Paramount board and staff are extremely grateful for the support of individuals, granting agencies, national support groups and others during this extremely challenging time. If you are looking for ways to help us continue to do our work and remain a vital arts resource to our community, here are some ideas:

- If you have tickets for an event that has been postponed, hang on to your tickets. We will let you know as soon as we have new dates.
- If you have tickets for a performance or are registered for a class that has been canceled, consider donating the cost of that purchase back to the Paramount. Email the box office to do so: boxoffice@paramountarts.org.
- Make a contribution to the Paramount. Please call our box office to donate: 320-259-5463 or donate online at https://paramountarts.org/donate-now/.
- Support government action to provide financial relief to artists and nonprofit organizations who have been heavily impacted by the cancelation of events. Send an email to your legislators and ask them to remember the arts organizations and artists that need relief funding.
- Participate in the arts online. Many artists are turning to the internet to share performances, demonstrations, classes, and other interactive opportunities. Follow our social media pages for ideas and search for some of your favorite artists while you’re there.
- Share your arts activities with us online. We’d love to hear from all of you and about the creative activities you have going on at home. Visit us on Facebook, Twitter or Instagram @paramountartsmn. See you there!

Thank you, as always, for supporting the work we do at the Paramount and for staying in touch with us and participating in the arts. We look forward to celebrating the arts and community together again soon!